

INTERNAL REGULATIONS

The present Note represents an annex to the contract for the summer season 2011, as a consequence becoming the MANDATORY annex to any voucher issued for Hotel MODERN – Mamaia. THE RESERVATIONS FOR WHICH THE CLIENTS CANNOT PRODUCE THE VOUCHER AND THIS ANNEX, attesting that they have knowledge of all these details regarding the services acquired at Hotel DORNA – Mamaia, SIGNED, WILL NOT BE HONORED (paragraph valid only for the clients who come through touring agencies).

1. **The hotel day starts at 18.00 o'clock** (the time starting with which the room can be occupied / check in).
2. **The hotel day ends at 12.000 o'clock** (the time when the room has to be freed / check out).
3. **On the accommodation the tourists shall pay the resort tax at the front desk of the hotel.**
4. **Serving the meals in buffet regime takes place between certain times: breakfast 8.00 – 10.00, lunch 13.00 – 15.00, dinner 19.00 – 21.00.**
5. The clients who buy half-board will receive bracelets at the front desk, on checking in. **Only grounded on these bracelets the access to the buffet, restaurant is ensured, but NOT to the bar (sub-paragraph valid only for organized groups).**
6. **The all inclusive meals consist in: meals served at the restaurant in the form of buffet, plus water, tea, coffee, refreshments, alcoholic appetizers, beer, wine (autochthonous drinks).
Bar (9.00 – 23.00): water, coffee, tea, refreshments, beer (autochthonous drinks).**

In June and September the main course will be served at choice, in 3 menu variants.

THE HOTEL RESERVES THE RIGHT TO DECIDE ON THE ASSORTMENTS OF DRINKS AND FOODS IT WILL OFFER TO THE TOURISTS IN ALL INCLUSIVE REGIME.

7. **The tourists who opted for the all inclusive services have the obligation to wear the bracelet they receive on check in at the hotel.**
8. The products offered in the all inclusive system will be consumed only within THE HOTEL COMPLEX, during the stay.
9. In May, June and September the meals will be served in the form of buffet or a la carte according to the number of tourists in the hotel.
10. In July and August, in order to avoid the congestion of the restaurant at the beginning of the meals, the front desk will suggest the distribution of the rooms in successions.

- 11. The access to the swimming pool of the hotel is FREE ONLY FOR THE GUESTS OF THE HOTEL during the interval 9.00 – 19.00. No reservation for lounge chair can be made.**
- 12. Because there are no conditions of keeping in equipments with thermal regime, THE ACCESS IN THE HOTEL WITH FOODS OR DRINKS TAKEN FROM THE EXTERIOR IS NOT ALLOWED.**
- 13. The minibars in the rooms are loaded with diverse drinks, refreshments, beer, wine – against a price. All these products ARE MENTIONED IN THE CONSUMPTION FILE OF THE MINIBAR and their taking out of the refrigerator will be considered as an intention of consumption, determining the loading of the value of the products missing from the refrigerator in the account of the room, requiring their payment from the client.**
- 14. In the standard double rooms maximum 2 adults and 1 child under 7 years of age, in the same bed with the parents, can be accommodated.**
- 15. THE TOUR OPERATOR ASSUMES UNILATERALLY AND WITH NO COVERING THE PROMISES MADE TO THE TOURISTS, THAT THEY WILL HAVE NEIGHBORING ROOMS, ON A SUPERIOR FLOOR OR WITH A VIEW TO THE SEA. We cannot confirm before the allotment of the rooms EVEN THAT THEY WILL BE ON THE SAME FLOOR.** This request can remain as a simple option which we try to satisfy within the limits of the availabilities, **THE GUARANTEE BEING OUT OF THE QUESTION.**
- 16. THE ACCESS WITH PETS IS NOT ALLOWED.**
- 17. The supplementary requests, such as: baby cot, persons with locomotor disabilities, restrictions of food consumption (diabetics), vegetarians, IN ORDER FOR US TO ACT UPON THEM AND GRANT THE NECESSARY ASSISTANCE, must reach us with the transmission of the firm order and be clearly mentioned in the voucher.**
- 18. The parking of the motor vehicles of the clients of the hotel is made available in THE PARKING LOT – property of the CITY HALL OF CONSTANTA, within the limit of the available places. THE HOTEL DOES NOT RECEIVE A PARKING FEE.**
- 19. The activity of the terraces and restaurants around Hotel DORNA are not managed by the hotel, being independent private activities. The compliance by these terraces of the norms and regulations of exploitation provided for the summer time is the unique decision of the managers of these places, the hotel not being able to be liable for their violations, the overcoming of the admitted level of noise or the agreed limit times.** The hotel management makes all the efforts to enforce the general rules.
- 20. Reservations are guaranteed ONLY until 19.00 o'clock; PLEASE INFORM THE CLIENTS TO NOTIFY US BY PHONE ON THE POSSIBLE DELAYS AFTER THE LIMIT TIME – TO THE PHONE NUMBER: 0241 831 975, at the hotel's front desk.**

THE MANAGEMENT OF THE HOTEL